



Measure #: 2025-082

TOWN COUNCIL MEASURE SUBMITTAL

Date: 5/12/2025

Submitted By: Amy Sullivan

Telephone #: 508-699-0100

MEASURE DESCRIPTION:

Authorization to pay FY24 Invoice for CivicPlus for the I.T. Department in the amount of \$8,673.37.

Signed: _____

PURPOSE AND JUSTIFICATION:

The I.T. Department has been attempting to consolidate several bills now paid to CivicPlus for services that were previously provided by separate companies.

Since CivicPlus purchased these disparate entities (ArchiveSocial, SeeClickFix, and AudioEyes), the total yearly expense has exceeded \$10,000.

As these are new acquisitions, CivicPlus is not in a position to combine these into a single contract.

We are still working to create an umbrella contract for all CivicPlus services, but until that time we are obligated to pay several past due bills, including this one for the Town's website (www.nattleboro.com) that was due June 8th, 2024.

The balance of \$8,673.37 will be paid out of the Maintenance of Computer Software account (011559 524302).

SPECIAL REQUIREMENTS:

ATTACHMENTS: CivicPlus Invoice # 303615

REFER TO SUB-COMMITTEE:



Invoice PAST DUE

#303615

5/9/2024

Updated Remittance Address:
(FOR PAYMENTS ONLY)
CivicPlus LLC
PO Box 737311
Dallas TX 75373-7311

TOTAL DUE

\$8,673.37

Due Date: 6/8/2024

Bill To

Keith A. Mueller
Town of North Attleborough
43 South Washington Street
North Attleboro MA 02760

Terms

Net 30

Customer

North Attleborough MA - CivicEngage

Approving Authority

Qty	Item	Start Date	End Date
1	SSL Management - CP Provided Only 1 per domain (Annually Renewals)	2/14/2024	2/13/2025
1	48 Month Redesign Premium Annual - CivicEngage Central	2/14/2024	2/13/2025
1	Annual - CivicEngage Central	2/14/2024	2/13/2025
	Year 1 Annual Fee Discount	2/14/2024	2/13/2025
1	DNS and Domain Hosting Annual Fee (https://www.nattleboro.com/)	2/14/2024	2/13/2025
1	Hosting & Security Annual Fee - CivicEngage Central	2/14/2024	2/13/2025
1	Premium Department Header Annual Fee	2/14/2024	2/13/2025

Total	\$8,673.38
Tax	\$87.31
Due	\$8,673.37

Please submit payment via ACH using the details below. Please send notification of ACH transmission via email to remittance@civicplus.com. That address is not monitored for other inquiries or notifications. For any other invoice questions or information, please contact us at accounting@civicplus.com.

Bank Name	Account Name	Account Number	Routing Number
JPMorgan Chase	CivicPlus LLC	910320636	021000021