

## Trash and Recycling Program

The current Municipal Trash and Recycling contract expires on June 30, 2023. The Solid Waste Department applied for and was awarded through MassDEP, a Technical Assistance grant which gave us assistance from MassDEP’s Municipal Assistance Coordinator for the Contracting for Solid Waste and Recycling Services. The Solid Waste Department and Board of Public Works felt it was in the Town’s best interest to send out an RFP (Request for Proposals) to see what options there were out there for services. Over the past 9 plus months, the Solid Waste Department explored various possibilities; to keep the current Pay-As-You-Throw program, use a 35-gallon trash toter, or use a 64-gallon trash toter. After research and careful consideration, the Solid Waste Department feels the best option for the Town is to go with the 35-gallon trash toter. The Solid Waste Department believes that the Town’s program offers more options and better value for most of the residents than a private hauler can provide. Below are some key dates and program changes that will take effect starting in July 2023.

### Annual Fee

The program services single-family, two-family, three-family, and four-family households. The annual household collection fee will be as follows: Single-family homes = \$385.00, Two-family homes = \$770.00, Three-family homes = \$1,155.00, and Four-family homes = \$1,540.00. The annual fee includes weekly curbside collection of recyclables in the 96-gallon recycling toter, collection of trash in the 35-gallon sized trash toter (which will be delivered to your home in July 2023), access to the Recycling Center, participate in (2) Household Hazardous Waste Days, monthly curbside Bulky Metal Pickups, subsidized weekly curbside bulk waste collection, and Spring and Fall curbside yard waste collection. The annual fee will be due payable within 30 days of the bill date but there will be no late fees if residents need more time. Partial payments are accepted, and a statement will be mailed out halfway through the fiscal year if any outstanding balance is due. There will be no change in the process of collecting payments.

Residents must remember that the annual fee includes the per bag fees. For example:

	Current	New
Single Family Annul Fee	\$250.00	\$385.00
One large bag per week @ \$1.50 each	\$78.00	Use your own bags in bin
Total per year	\$328.00	\$385.00
Increase per year		\$57.00
Two small bags per week @ \$1.00 each	\$104.00	Use your own bags in bin
Total per year	\$354.00	\$385.00
Increase per year		\$31.00
Two large bags per week @ \$1.50 each	\$156.00	Use your own bags in bin
Total per year	\$406.00	\$385.00
Decrease per year		(\$21.00)

## **NEW 35-GALLON TRASH TOTERS**

Each household on the Town's trash and recycling program will receive a 35-gallon sized trash toter for each number of units the house has. The trash toter(s) will be delivered to your home the week of July 17, 2023 and collection with the new barrel will start the week of July 24, 2023. No trash toter other than provided by the town will be serviced with the automated collection arm. Trash that can fit into the town provided 35-gallon trash toter, with the lid closed, **WILL NOT** need to be in a Town Bag or bags with a Town Bag Tag. The cost for disposal is included in the annual fee. All trash must be bagged. You can typically fit two to three kitchen sized bags into the toter. Trash that does not fit in the toter can be put curbside in a Town Bag or non-town bag with a Town Bag Tag. The size and price of Town Bags and Bag Tags that you are currently using will remain the same. Ten large bags = \$15.00, Ten small bags = \$10.00 and each Bag Tag = \$3.00. You may put the excess Town Bags or bags with Bag Tags free standing at the curb or in your own trash barrel. Items must be curbside by 7:00 AM on your scheduled pick-up day. Residents who no longer want their old trash barrels may bring them to the Recycling Center located at 777 Mt. Hope Street on Monday, Friday, and Saturday from 8:00 AM to 2:30 PM for free.

## **Recycling – 96 Gallon Toter**

All acceptable recyclables that fit into (with the lid closed) the town provided 96-gallon recycling toter will be serviced with automated collection arm. No containers other than those provided by the town or no loose items outside the toter will be collected. If the toter contains unacceptable recycling, it will be tagged and rejected. If the unacceptable items have been removed then the toter will be serviced on your next collection day. Please visit our website at <https://www.nattleboro.com/221/Solid-Waste-Department> or [www.RecycleSmartMA.org](http://www.RecycleSmartMA.org) for information on acceptable recyclables and the proper way to prepare them. To maximize space in your recycling toter, please remember to flatten your cardboard. Toter must be curbside by 7:00 AM on your scheduled pick-up day.

## **Toter Problems/Deliveries**

Residents with trash toter problems can use the same process as you would for your recycling toter. Should a problem occur (broken wheel, lid, etc.) or need a toter delivered, please contact the Solid Waste Department at (508) 699-0105 to request a repair or delivery. Repairs/deliveries are on Wednesdays of each week.

## **Bulk Item Curbside Collection**

The Town will continue to subsidize the collection of bulk waste items. This service is only for those on the Municipal trash program. Residents will still need to call the Waste Management call center directly at 1-800-972-4545 to schedule their collection appointment and pay. All bulk items will be collected weekly on Tuesdays. The collection cost per item to the resident is \$15.00 and payment will be required at the time your appointment is made to schedule collection. For example, a dining table and set of (4) chairs are considered 2 items. A sectional couch is 1 item per section. Acceptable items must weigh less than 75 lbs. Bulk items are limited to couches, upholstered furniture, wooded furniture, etc. These items do not include white goods, appliances, CRT's, or televisions. Weekly collection appointments are limited, if a specific collection day is filled, the call center agent will provide you with the next available date. Appointments may be made up until Noon the day before the collection.

## Household Hazardous Waste Collection Days

For the Municipal solid waste program participants, the Solid Waste will host a Household Hazardous Waste Collection Day on Saturday, September 30, 2023, and Saturday, April 20, 2024, at the Department of Public Works Garage Facility, 240 Smith Street, North Attleboro, MA from 9:00 AM to 12:00 Noon. Visit the Solid Waste Department's webpage <https://www.nattleboro.com/221/Solid-Waste-Department> for further details of what can and cannot be accepted.

## Bulky Metal Collection

Municipal solid waste program participants whose annual trash fee is paid in full can participate in the curbside bulky metal pickups. You must call the hotline (508) 699-0151 no later than 12 noon the Friday before the scheduled pickup to get on the list. The Solid Waste Department's webpage will have the next scheduled collection. Items must be at least 90% metal. Acceptable items include washers, dryers, grills, treadmills, water heaters, etc. NO refrigerators, freezers, air conditioners, or propane tanks are accepted. All gasoline and oil need to be drained out of the item(s) or they will NOT be picked up.

## Curbside Yard Waste Collection

The Town will be offering 3 weeks of curbside yard waste collection in the Fall 2023 and 3 weeks of yard waste collection in the Spring 2024. The Fall collection will be from October 23, 2023 thru November 10, 2023. This collection is for residents who are a part of the Town's trash and recycling program. The collection will take place on your normal trash and recycling day within the weeks determined. There is a limit of 14 bags per day that can be placed for collection, providing that acceptable containers are used. Grass clippings and leaves must be in biodegradable paper bag designed for yard waste or in a brown paper shopping bag. Brush and branches must be 6 inches or less in diameter and less than 4 feet long, bundled and tied with twine or rope. Sticks cannot be put into bags. Bags and bundles must not exceed 50 pounds each. NO plastic bags or loose material in barrels will be accepted. NO limbs, trees, stumps, dirt, sand, rocks, asphalt, brick, concrete or yard ornaments will be picked up.

## Holiday Collections

The following holidays will result in collection being delayed one day for the remainder of the week if the holiday falls on a Monday – Friday. (Friday's pickup will be on Saturday):

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

If the holiday falls on a Saturday or Sunday, trash and recycling pickup is not changed.

## Recycling Center

The Recycling Center is located at 777 Mt. Hope Street. The hours of operation are Monday, Friday, and Saturday from 8:00 AM to 2:30 PM. Access to the Recycling Center is limited to residential customers who participate in the curbside trash and recycling program and who have paid their annual fee in full.

A valid annual vehicle sticker affixed to your car window is required for entry. Stickers are distributed in December for the upcoming year and are good for 12 months.

Note: The Recycling Center may be closed without prior notice in the event of inclement weather or other extenuating circumstances. Should closing be necessary, notices will be posted on the Solid Waste Department's phone messaging service 508-699-0105.

Cardboard needs to cut to be no larger than 3' x 3' and flattened.

Items	Disposal Cost
Freon-bearing appliances	\$20
White Goods	\$15
Propane tanks (1 lb.)	\$3
Propane tanks (20 lbs.)	\$10
E-waste	\$10
TV's and computer monitors < 30"	\$20
TV's over 30"	\$40
Car Tires (with or w/out rims)	\$5
Truck tires - 20" +	\$20
Mattresses*	\$40
Box springs*	\$40
Fluorescent bulbs	\$.50 or \$1
Fire Extinguishers	\$15

