

*ORG FUNCTION: HEALTH & HUMAN SERVICES*  
*Department Number 543*

Stephen Travers  
*Veterans' Agent*

Salaries:	\$125,574	5.8%
Expenses:	\$351,000	(14.5)%
Total Budget FY24:	<b>\$476,574</b>	<b>(10%)</b>

## Mission & Services Overview

**MISSION:** The Veterans' Services Department provides support to Veterans and their Families in the towns of North Attleboro, Plainville, and Wrentham. We provide information, advice, and assistance to Veterans and their dependents regarding benefits to which they may be entitled. These benefits may be from the state of Massachusetts under Mass. General Law, Chapter 115, or they may be federal benefits from the Department of Veterans Affairs.

**SERVICES:** The **North Attleboro, Plainville, Wrentham District** processes Chapter 115 benefits and assists with VA claims for all three towns. In addition, the District Director, with the advice of the Veterans Advisory Board and local Veterans organizations, coordinates and plans events honoring Veterans throughout the year.

## FY23 Accomplishments

- **Negotiated cost-of-service** for Plainville and Wrentham with their Town Administrators
- Developed **by-laws governing the District Veterans Advisory Board**; FY24 Board will have nine appointees (5 from North Attleboro, 2 from Plainville, and 2 from Wrentham)
- Guided the non-profit Friends Helping North Attleboro Monuments in their creation and fund-raising efforts to **build a monument** recognizing North Attleboro residents who served in support of the Global War on Terrorism (GWOT)
- Continued **partnership with area associations** in order to provide ongoing support at events for outreach to Veterans and their Families
- Appearances on **North TV** to inform Veterans and their Families of State and Federal Benefits, as well as community events celebrating our Armed Services

## FY24 Goals and Objectives

- Continue **social media and conventional media** messaging to Veterans and their Families in the community regarding their benefits
- Improve the placement of **flags on Veteran graves**; update our records to reflect deceased Veteran locations in Mt. Hope, St. Mary's, and Old St. Mary's cemeteries
- Continue to support area **Veteran organizations** and assist them with their communication campaigns in order to identify and engage the local Veteran population
- Continue to support **Friends Helping North Attleboro Monuments** with their mission to honor our Veterans who served in our nation's longest war

## Organizational Chart & Personnel Accounting

Authorized: 2

On-Hand: 2

Vacant: 0

