

ORG FUNCTION: HEALTH & HUMAN SERVICES
Department Number 541

Pamela Hunt
Executive Director

Salaries:	\$216,229	4.7%
Expenses:	\$45,968	4.1%
Total Budget FY24:	\$262,179	4.1%

Mission & Services Overview

MISSION: Be a community resource by advocating and enriching the lives of our seniors by providing services and activities that improve physical and emotional health through recreation, nutrition, education, social interaction and volunteerism.

SERVICES:

SHINE Counseling (Serving the Health Information Needs of Everyone)

Outreach: Information & Referrals, Home Visits, Boston Food Bank Commodities Program, Files of Life, Emergency Medical Closet (walkers, canes, wheelchairs), Elder Mobile Outreach Team (EMOT) referrals, Elder at-Risk reporting (Protective Services), Food Stamp Applications, Subsidized Housing Applications, Caregiver Support

Meals on Wheels delivered Monday-Friday; provided through *Bristol Elder Services* to seniors over the age of 60 who are frail, homebound, or recently discharged from the hospital and Congregate Lunches Monday-Thursday and Breakfast/Brunch on Friday.

Financial Assistance: Senior Tax Work-Off Program; participants work in various Town Departments to earn a \$750 abatement on their property taxes. The program runs July-November each year under the direction of the Executive Director.

Volunteer Opportunities: Our success would not be possible without our wonderful volunteers. Please call us if you are willing to share your time & talent with us.

Transportation: GATRA Dial a Ride (curb to curb service) or GATRA Bus

FY23 Accomplishments

- Worked with the Town Manager & Sandy Mann, President of the North Attleboro Friends of the COA to pursue the need for a 24-passenger bus for transportation needs of seniors and other Departments. Bus has been ordered and waiting for delivery.
- Applied for various grants to offset the cost of providing Programs. Received \$800 from the North Attleboro Cultural Council to provide musical entertainment at four functions, for example our Holiday Party and a TRIAD function. Applied and received \$5,000 from a Federal Grant provided by Bristol Elder Services for our Minor Home Repair Program. Grant pays the contractor fees and seniors pay for any needed materials.
- Worked with Nancy Shevchuk, COA Board Member to successfully bring back TRIAD. Nancy is the TRIAD Coordinator, and she has monthly meetings with a planning committee to plan TRIAD events & functions. TRIAD is a partnership between Police, Fire, Seniors & the Bristol County Sheriff's Office to keep seniors safe and aware of any scams.

FY24 Goals and Objectives

- Continue to aggressively pursue grants independently and in collaboration with other Town Departments and Bristol County COA Directors.
- Mass Council on Aging State Certification for Executive Director. The process was suspended during COVID , I completed the process in October 2022 and expect to become Certified by March/April 2023.
- Work with Julia Wheatley, COA Outreach Worker to start the process of the Outreach Worker State Certification with the goal of successfully completing it by end of FY24 (June 30, 2024). This was put on hold last year but I expect to work on this with Julia this fiscal year.
- Continuation of the Senior Tax Work-Off Program for FY24 keeping 20 participants at \$750 each of tax abatement.
- Continue discussions and work closely on the design of the new Senior Center to meet the future space needs for Programs & our growing population of seniors.

Organizational Chart & Personnel Accounting

Authorized: 5
On-Hand: 5
Vacant: 0

