

ORG FUNCTION: LIBRARY
Department Number 610

Frank Ward
Library Director

Salaries:	\$553,503	(0.2%)
Expenses:	\$152,403	(5.5%)
Total Budget FY24:	\$705,906	(0.8%)

Mission & Services Overview

MISSION: Richards Memorial Library’s mission is to enable members of the North Attleborough community to successfully pursue their informational, personal, and educational interests by providing access to a variety of library services and resources.

SERVICES: The department provides access to library collections through the SAILS Library Network, the Commonwealth Catalog, and digital content through vendors such as Overdrive and Hoopla. The library also offers a variety of programming for patrons of all ages. The library offers free Wi-Fi, computers, printers, scanning, faxing, and copying services.

FY23 Accomplishments

- Maintained a collection of 112,601 physical and digital holdings.
- Circulated 109,850 items in FY 2022.
- Provided service to the town in 2,655 hours of operation.
- Provided 131 programs for adults and children with a total attendance of 1,595.
- Instituted a new policy eliminating late fines.
- Planned a renovation of the library building to prevent further deterioration from water damage.
- Hosted 39,578 individual visits to the library by patrons. This is an actual count; we were without a people counter for 21 days while changing vendors. The number is probably closer to 42,600.

FY24 Goals and Objectives

- Continue to provide service to the residents of the town.
- Maintain state accreditation by meeting State mandates: MAR, Annual Report, Library Materials Expenditure, and hours of operation.
- Work with the Owner's Project Manager and Architects on the renovation project.

Organizational Chart & Personnel Accounting

Authorized: 17

On-Hand: 17

Vacant: 0

