



Convenience

Access your member ID card
anywhere, anytime

You can access your member ID card through your
Aetna® member website or Aetna HealthSM mobile app

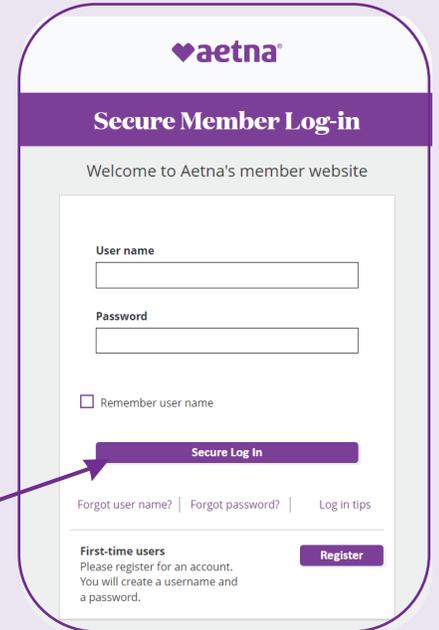
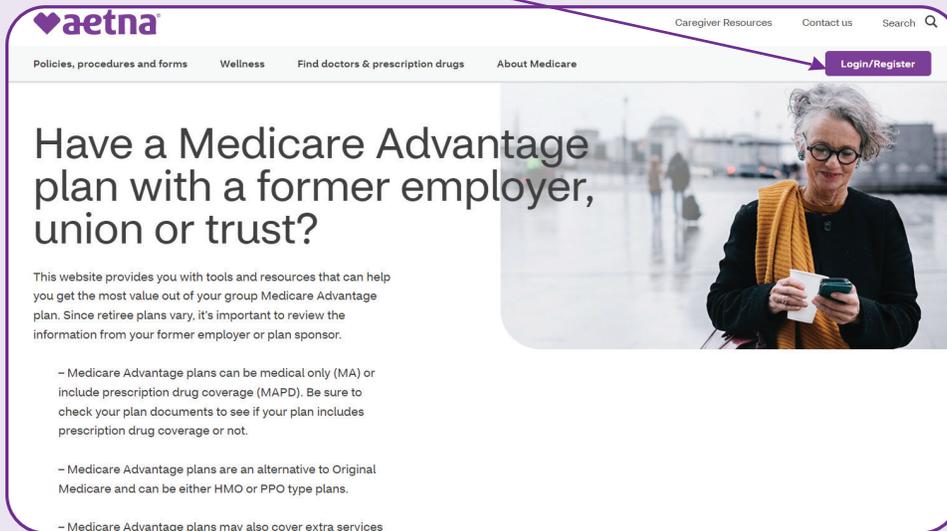
	Medicare PPO
HRP Plan Name PLAN# XXX-EG0000000X ID 101XXXXXXXXX NAME SAMPLE SAMPLETON BIN 610502 PCN PARTBAET	
ISSUER (80840) PCP/Office Name: Dr. Sample 999-999-9999 XXXXXXXX	PCP \$ XX ER \$ XX AS \$ XX HO \$ XX/A SP \$ XX
Printed on: xx/xx/xxxx	HXXXX-PBP

aetnaretireeplans.com	
Customer Service	1-8XX-XXX-XXXX
24 Hour Nurse Line	1-8XX-XXX-XXXX
Provider Services	1-8XX-XXX-XXXX
TDD/TTY	711
Send claims to: Aetna Medicare PO Box 981106 El Paso, TX 79998-1106 This card does not guarantee coverage.	
Payer ID# 60054 Medicare limiting charges apply.	

Access your Aetna® member website

Visit **AetnaRetireePlans.com**

and select **Login/Register** at the top of the homepage.



Enter your username and password, then select **Secure Log In** to log in to your member website.

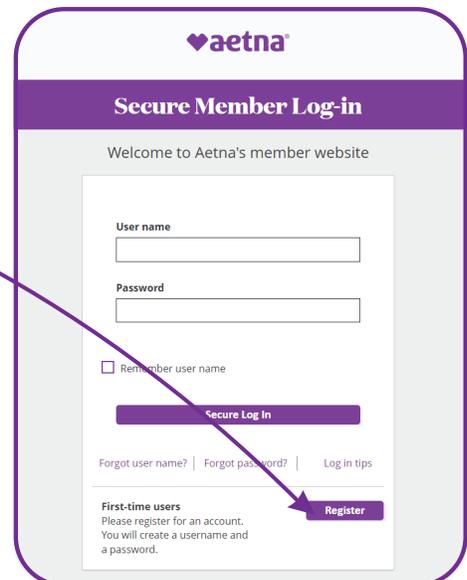
Not signed up?

Register today

If you're not already registered for an online account, select **Register** under the "First-time users" section.

You'll be asked to provide your member ID number. This can be found on your member ID card, welcome letter or any Explanation of Benefits we sent to you.

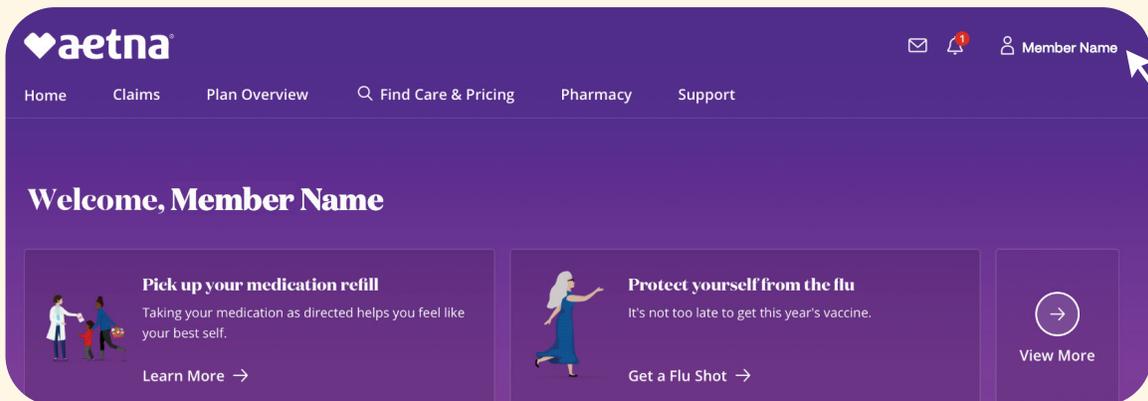
Note: Medicare members must register using their Aetna ID number to register for an account.



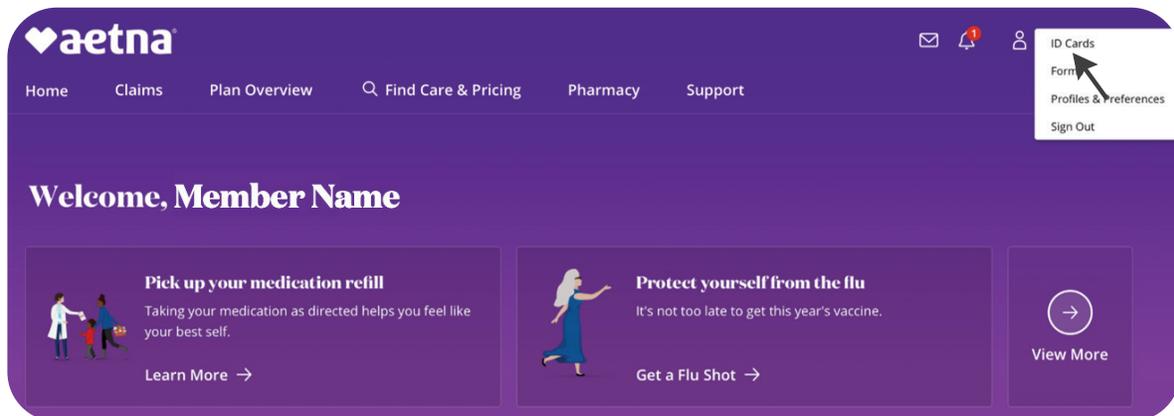
Need to access your ID card on the go? Scan the QR code and download the Aetna HealthSM app today for easy access at your fingertips.

You can access your digital member ID card in three easy steps

- 1 Once logged in to your member website, click the drop down arrow at the top of the screen.



- 2 Select "ID Cards" at the top of the list.



- 3 Your member ID card will display on the left side of the screen. To print your member ID card, click on the printer icon under the image.



Questions?

Just call Aetna® Member Services at the number on your member ID card.

For technical support with your member website, call **1-800-225-3375 (TTY: 711)**, Monday–Friday, 8 AM–6 PM all time zones.



This information is not a complete description of benefits. Call **1-888-267-2647 (TTY: 711)**, Monday–Friday, 8 AM–9 PM ET, for more information. See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area.